

## **FAMILY FEUD LIVE - FAQ**

### **How old do you have to be to register?**

You must be 18 years of age or older to be eligible to register to become a contestant.

### **Can you still go to the show if you are under age?**

Absolutely. Anyone can buy tickets and watch the show however only those 18 years of age or older can be eligible to be a contestant.

### **How will the registration process work?**

Registration takes place day of show, prior to each performance. Beginning 3 hours before showtime, each eligible person who would like the opportunity to be selected to play will provide their first and last name and day of birth (0-31) to producers via registration cards which are given to eligible patrons by Venue staff. There is no ticket purchase required to register to be a contestant and purchase will not be considered a factor in determining eligible contestants or in the contestant selection process. Registration closes precisely at the scheduled showtime.

### **Will people be able to register before the night of the show?**

Unfortunately not. All registration will open 3 hours prior to each show. People are encouraged to get there early to avoid lineups. Registration will remain open until the posted show time.

### **Will people be able to register more than one person at a time?**

All contestants must register themselves. People will not be permitted to register additional people.

### **Do people need to be there 3 hours before the show in order to register?**

It is ideal to arrive early, up to 3 hours, to avoid lineups, but registration will stay open until the posted show time. People may leave the theater after they have registered, but they must be present at the time of the drawing in order to be eligible.

### **Where should I drop my registration card?**

Guests drop their cards into designated bins right near the registration tables. The Producer then collects the cards to conduct the random drawing right before the start of the show.

### **How are contestants selected for each show?**

All contestants are selected entirely at random from the pool of registered contestants.

### **How does the random drawing selection work?**

All contestants' names are randomly drawn prior to start of show. If a person selected as a contestant is a non-ticket holder, they will be brought inside the venue by producers to await their turn as contestant.

### **When does the drawing take place?**

The random drawing to determine show contestants will take place backstage during a 10-minute time period beginning at the posted show time. During that time the audience will be hearing the introduction to the show. All eligible contestants must be present at the time their name is called or they will be disqualified and another randomly selected name will be called. Eligible contestants who registered but did not purchase a ticket will be informed in the waiting area in the first 20 minutes after the posted show time if they have been selected.

**What is the procedure for someone who shows up to register but does not have a ticket?**

Everyone who shows up and wants to register is allowed to do so and has equal opportunity to be called down to be a contestant. If an individual registers and DOES NOT have a ticket to watch the show, they will be directed to a pre-determined location. All of the contestants for the show are chosen at random as soon as registration closes. The names of all eligible registrants will be weighted equally, that is, no advantage shall be given to individuals who purchased a ticket over individuals that did not. If an individual who did not purchase a ticket is selected as a contestant, that person will be escorted into the venue. Individuals who did not purchase a ticket and were not selected may leave after the random drawing.

**How do people collect their prizes if they win?**

After someone wins a prize a producer will ask them to return to the front of the stage after the show where all the necessary paperwork will be done for the prizing. This takes place immediately following the show. The amount of time it takes depends entirely on the number of winners in a show. Usually not longer than 30 minutes to get through this process for the winners.

**What are the prizes?**

On-stage contestants can win cash prizes. Audience members can win gift cards or select merchandise items.

**How long will it take for me to receive my prize?**

Checks for prize money will be sent no later than 120 days of your appearance on the show however it typically is sent sooner.

**What happens after the 120 days is up and I still haven't received my prize?**

Uh oh! Something is definitely not right. Call the number on your contestant agreement form (the pink sheet) you were handed after the show you attended. We can check on the status and advise you. Sometimes contestants forget to let us know their address has changed or a problem arises during shipping. Give us a call and we can look into it for you.

**How long do I have to wait before I can come to another show and have a chance to win again?**

Winners of prizes valued at \$100 or more are not allowed to win for one year from the date of their appearance in the show.